

Bob PetHair Appetite™

OWNER'S MANUAL



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Congratulations!

Congratulations on your new intelligent floor cleaner! Bob is now at your service. To see Bob at his best, please read the Quick Start Guide and this manual thoroughly.

Welcome to the bObsweep family and Happy Sweeping!

If you have any questions or concerns, feel free to contact our helpful support team at support@bobsweep.com or 1-888-549-8847.

Business Hours:

- Monday – Friday, 9 a.m. – 5 p.m. Pacific Time



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Important Safety Instructions

- Power Bob OFF and remove him from a power source when you are not using him and before conducting maintenance.
- Bob is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.
- Leaks from the battery cells can occur under extreme usage or temperature conditions. If the liquid gets on the skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical attention.
- Bob is composed of electronic components that in rare and unintended cases can cause hazards of heating, fire, and other malfunctions. Furthermore, because Bob is capable of autonomous movement, his use poses the risk of collision with property, pets, and persons. Unintended removal of articles — such as small valuables, jewelry, or hair of persons or pets lying on the floor — may also occur.
- If Bob or his charging station has been damaged in any way, do not operate them. Contact our support team for further assistance.
- Do not handle Bob or his charging station with wet hands; use only on dry surfaces.
- Do not pull or carry the charging station by the cord, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord.
- Do not expose Bob's LiDAR to direct sun light or infrared light.
- Do not let Bob drop. The impact from a drop can damage the LiDAR.
- Do not look directly into the rotating transmitting part (laser) of the LiDAR.
- For your safety, do not insert tools, fingers, or other items into the rotating part of the LiDAR.
- Do not attempt to open the charging station. Repairs on the station should only be carried out by our qualified technicians.
- Do not immerse any part of Bob into water or other liquids.
- Do not mutilate or incinerate the battery, as it will explode at high temperatures.
- Do not use Bob outdoors.
- Do not store Bob in a car.
- Do not expose Bob or his charging station to temperatures higher than 104° F (40° C), lower than 32° F (0° C), or moisture or humidity.
- Do not dispose of Bob or his battery in fire. Bob should be taken apart and recycled, and old batteries should be recycled safely through your local recycler.
- Do not let Bob pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes. Do not let Bob pick up broken glass or sharp objects.
- Do not use a broken or damaged adapter.

Declaration of Conformity

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warranty

Every Bob PetHair Appetite purchased from an authorized seller comes with our warranty coverage:

- 60-Day Money Back Guarantee
- 2-Year Standard Warranty
- 5-Year Subsidized Repair Plan
- Lifetime of Customer Service

To claim your warranty, register your bot at www.bobsweep.com/warranties.

Contact Us

If you have any questions or concerns, please contact our helpful support team at support@bobsweep.com or 1-888-549-8847.

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Additional troubleshooting information and how-to guides can be found on the bobsweep app and at www.bobsweep.com/support.

Box Contents



Bob PetHair Appetite™



Cleaning Tool



Filters



Charging Adapter



Side Brushes (2)



LiDAR Bumper Sticker



Charging Station



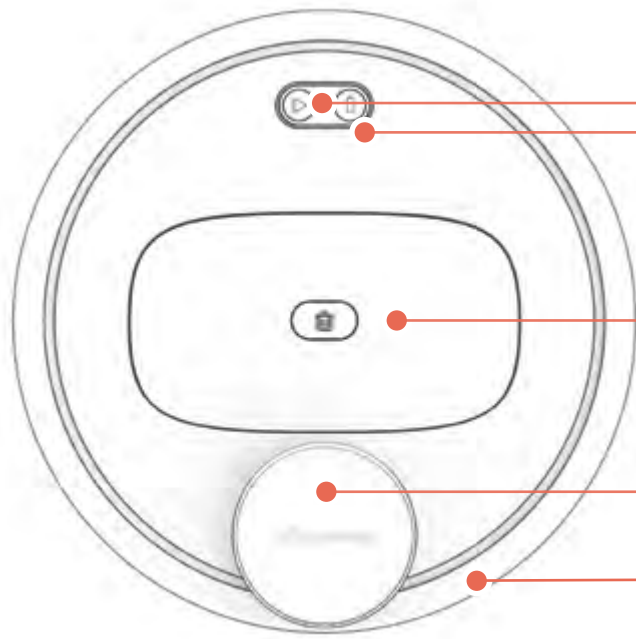
Screws (2) & Screwdriver



Wet Mop Attachment & Microfiber Mopping Cloths (2)

Anatomy

Top View

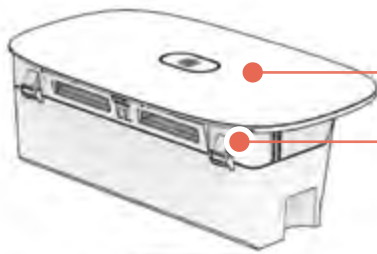


Buttons
Light Ring Indicator

Dustbin

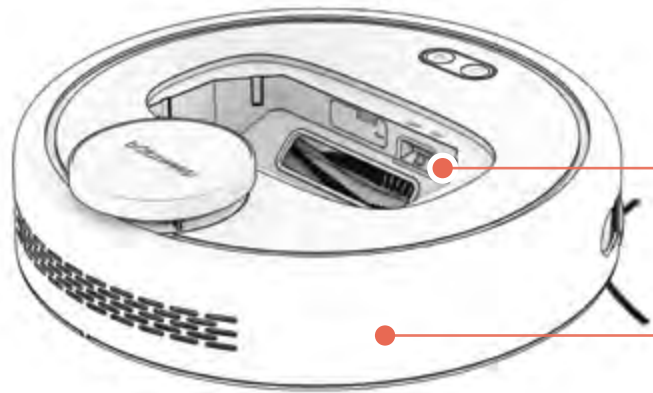
LiDAR

Invisibumper™



Dustbin

Filters

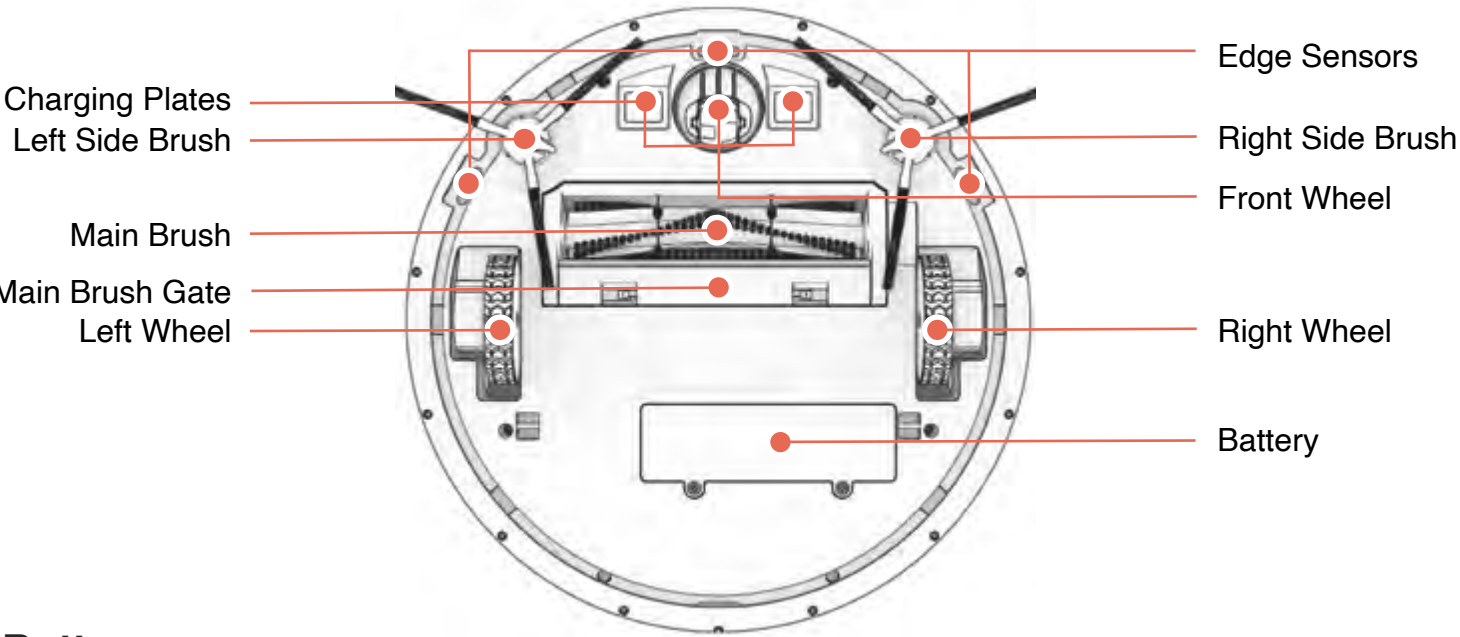


Power Switch

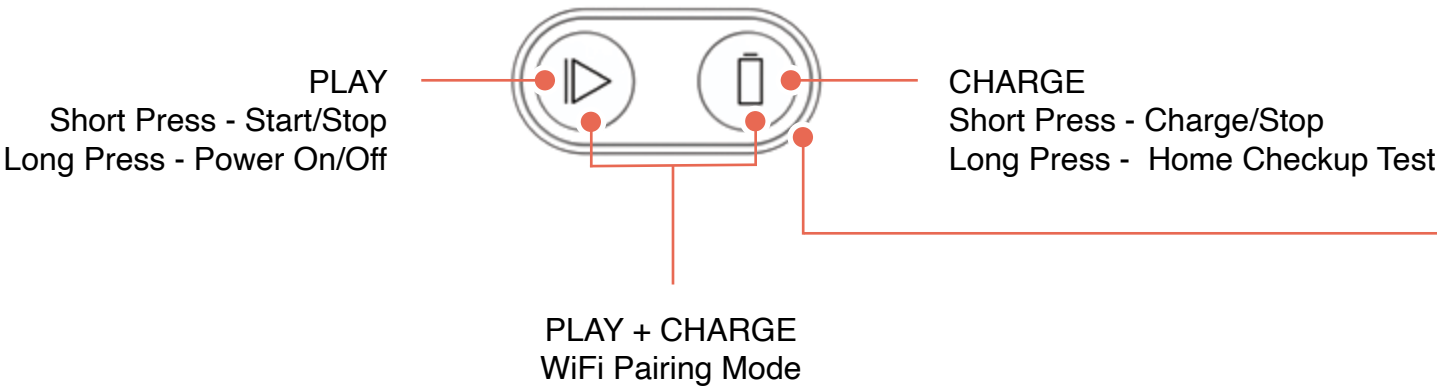
Bumper

Anatomy

Bottom View

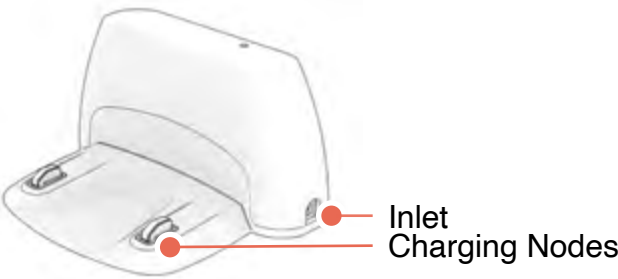


Buttons

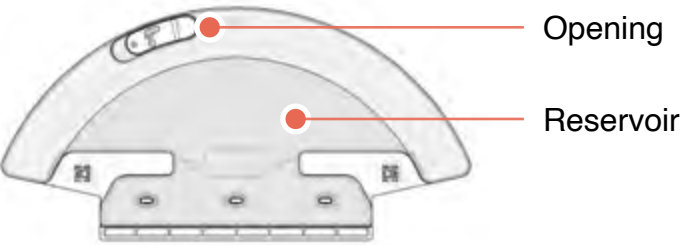


Anatomy

Charging Station



Wet Mop Attachment



Light Ring Indicator

Light Status		Bob on Charging Station	Bob off Charging Station
	Solid Green	Fully charged & ready to clean.	Cleaning.
	Blinking Green	In WiFi Pairing Mode and searching for WiFi.	
	Pulsing Green	Charging.	Looking for the charging station.
	Solid Yellow	Powering ON/OFF.	Powering ON/OFF.
	Blinking Yellow		Battery critically low.
	Pulsing Yellow	Battery low & charging.	
	Solid Red		Trouble detected.
	Blinking Red	Software update in progress.	Software update in progress.
	Pulsing Red	Trouble detected & charging.	

Who is Bob?

Bob is an autonomous robotic vacuum cleaner, at your service! He can vacuum, sweep, and mop all at the same time. Connect Bob to WiFi and use the bObsweep app to schedule a customized cleaning plan for Bob to clean your home, your way.

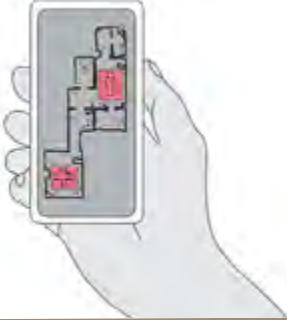
How does Bob find his way around?

Bob uses laser vision, a network of reactionary sensors, and a state-of-the-art mapping and localizing technology to detect walls, furniture, and obstacles. As Bob cleans, he simultaneously creates a map of the areas he is able to access and clean. Areas where furniture and small items are found are marked on the map. View the map by clicking the Map Icon on the bObsweep App on your mobile phone.

Using the map, and app’s customization capabilities, Bob efficiently cleans your home over the course of a full cycle — just check his map and his dustbin for the evidence!

Easy Fix

Edit, Personalize, and Customize Bob’s map, to define room types, cleaning zones, NoSweep™ zones, Room-to-Room™ cleaning, and more. Keep Bob away from areas he finds particularly challenging, and create a smart cleaning plan for your floor plan.



Navigating Difficult Obstacles

Unique Furniture

Specialty furniture, such as desk chairs with wheels or stools with circular bases, may confuse Bob momentarily — or he may get stuck on a ledge for a few minutes, and then decide to clean somewhere else. As long as Bob does not display a trouble message, let him continue cleaning and find his own way around. Take note of the areas Bob finds most challenging and, if possible, adjust your furniture accordingly.

Dark-Colored Carpet

If Bob repeatedly backs up or displays a trouble message while cleaning dark carpet, then you’ll need to deactivate the edge sensors. To do so, open the bObsweep app and disable edge detection under Cleaning Preferences in Bot Settings. Just remember that while Bob’s edge sensors are deactivated, he will not be able to detect edges or stairs!

Shag Carpet

Bob’s main brush is not designed to clean shag carpet or rugs with long fibers and fringes. If you’d like Bob to clean shag carpet or long-fibered rugs, you may remove his main brush and allow him to vacuum without it.

Step 1: Install Bob's Side Brush

Install Bob's side brush to help him reach the corners and edges of rooms.

Parts You'll Need:



Side Brushes
x2



Side Brush Screws
x2



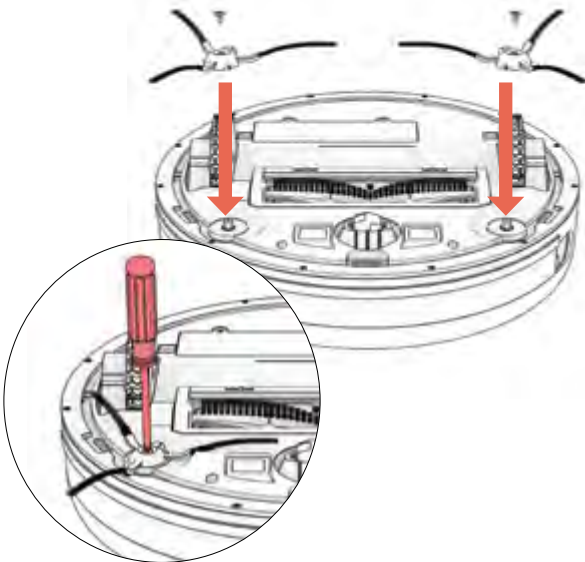
Philips Head
Screwdriver

Before Starting



Remove the protective piece from Bob's invisibumper™.

Place each side brush over the empty socket on Bob and secure using the philips head screwdriver and screw.



Step 2: Flip Bob's Power Switch ON

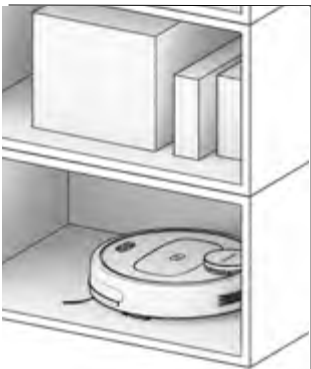
Bob's main power switch is located inside the dustbin container.

Parts You'll Need:



Bob

Storing Bob



If you are not using Bob for an extended period of time, flip his power switch OFF, remove his battery, and unplug his charging station. Store everything in a dry, room temperature place away from direct sunlight.

Remove Bob's dustbin and flip the power switch ON.



Step 3: Charge Bob

Place Bob on his station and allow him to charge completely.

Parts You'll Need:

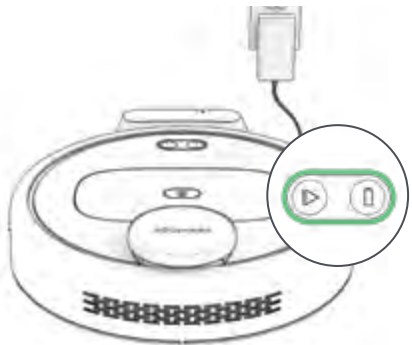


Charging Adapter



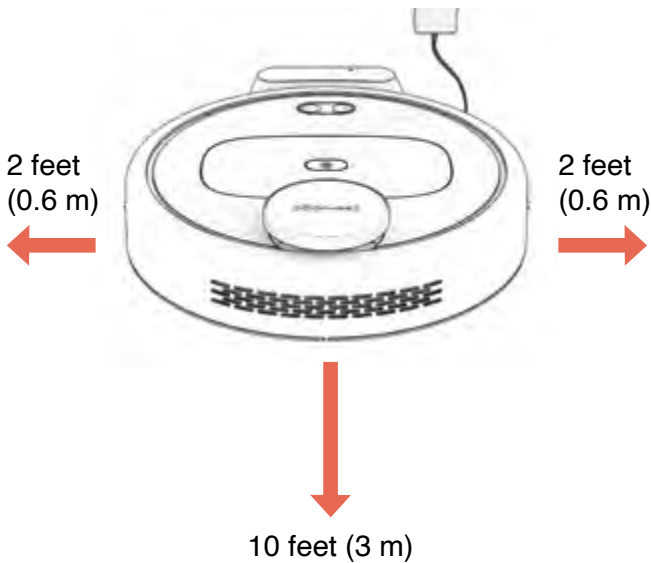
Charging Station

Charging Indicator



Finding Station: Light ring pulses green.
Charging: Light ring pulses green.
Fully Charged: Light ring shines green.
Low Battery: Light ring blinks yellow.

Bob returns to his charging station after cleaning. To help Bob return to his home, place the charging station on a hard, flat surface, away from edges and stairs, with plenty of room around it.



Step 4: Download the bObsweep App

Download the bObsweep app for your iOS or Android device.

Items You'll Need:

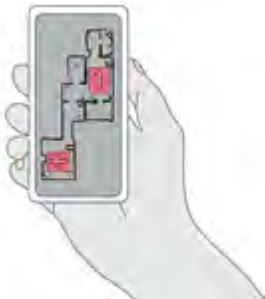


Mobile Phone



WiFi Connection

NoSweep™ Zones




Shiny surfaces, cluttered areas, and some uniquely shaped furniture can be hard to navigate. Define cleaning zones on the bObsweep App.

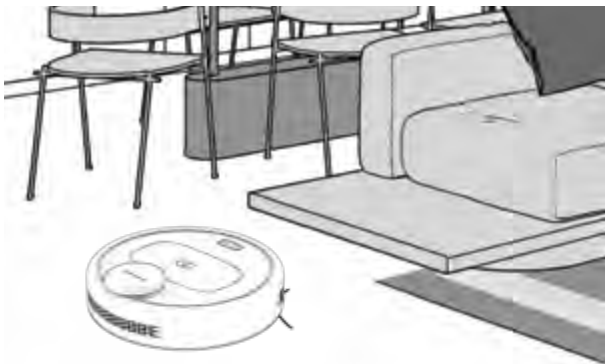
Open the bObsweep App, create your account, and follow instructions to connect your bot.



Step 5: Let Bob Sweep!

Clear away any clutter or wires and press the  button on Bob or the bObsweep app.

Lifting & Moving



Do not pick up Bob while cleaning to avoid distorting his map.

It's also best not to change the location of Bob's charging station after he's done mapping the house.

Equipped with Room-to-Room™ cleaning technology, Bob automatically explores, and cleans your home in straight lines, avoiding furniture and obstacles along his path. For best result, remove any clutter before Bob starts his work.



Connect your Bot

to your mobile device with bObsweep app and gain access to Bob's full suite of features and important software updates. Connect the app to your Amazon Alexa or Google Home device for voice control.

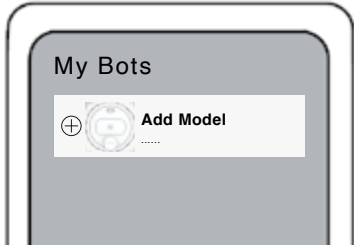
Download the bObsweep app



Enable Bluetooth and WiFi



Launch the app and Add Model



App Controls



Home

Add connected Bots, and access digital versions of Quick Start Guide and Owner's Manual on the Home page of the bObsweep app.

Control

Set Bob's cleaning Schedule, send him to Clean or Charge, modify Bot Settings, and view or customize your Map settings on the Control page of the bObsweep app.

Shop

Shop for parts, accessories, and coverage plans on the Shop page of the bObsweep app.

Troubleshooting

Whenever Bob runs into trouble, he will stop and chirp. The light ring indicator turns red. Check the bObsweep app for details about the trouble Bob is experiencing.

Trouble	Solution
Battery	Low or disconnected battery. Check connection. Reset, and charge Bob.
Left/Right Wheel	Left/Right wheel is jammed. Check for obstruction and clean.
Main Brush	Main brush is jammed. Remove and clean.
Side Brushes	Side brushes are jammed. Remove and clean.
Dustbin	Dustbin is disconnected or not correctly put together. Reassemble and reinsert/ Vacuum Motor is jammed. Check for obstruction and clean.
Edge Sensors	Bob is stuck near a cliff, or the edge sensors are dirty. Move Bob to safety, and clean the edge sensors.
Wall Sensors	Wall sensors are dirty. Wipe around the invisibumper and wall sensors.
Bumper	Touch sensor(s) are jammed. Check the invisibumper for obstruction and clean.
LiDAR Bumper	LiDAR bumper is jammed. Check for obstruction and clean.
LiDAR	LiDAR is not clean/lost visibility. Clean the LiDAR and move Bob away from mirrors/metallic surfaces and close to a wall.
Charging Station	Can't locate the charging station. Replug the charging station and charge Bob.
User Interface	Bob's UI/USB port is not responding.Reset Bob & ensure the USB port is empty.
Electronic	Electronic component error. Reset Bob (Power Off and back On).
Stuck	Bob is stuck. Clear away obstacles/clutter/wires & reset Bob.
Navigation	Bob is not able to navigate. Clear away any clutter/wires & reset Bob.
Mapping	Bob can't self locate on map. Check map accuracy/erase map for remapping.
Settings	Current app room settings don't match Bob's. Change map configurations/ routines.

Maintenance

Part	Maintenance Frequency	Replacement Frequency
Dustbin	Daily	
Filter	Weekly	Every 6 months
Brushes	Weekly	Every 12 months
Sensors	Monthly	
Front Wheel	Monthly	
Battery		Every 12 – 24 months

Quick Tips: Clear debris out of nooks and crannies around the brushes and wheels. Use tweezers to remove congestion from the brush ends. Use scissors or cleaning tool to cut hair wrapped around the brushes.

If the problems persist, please contact our helpful support team at support@bobsweep.com or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.

Maintenance

Dustbin & Filters

1. Remove the dustbin



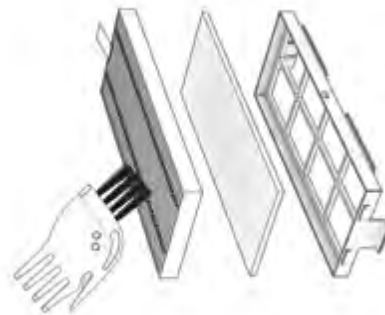
2. Open the dustbin and dump its contents.



3. Open the filter container and remove debris.



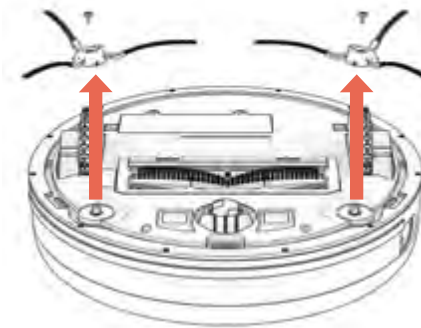
4. Remove and dust the filters. Wash or wipe the dustbin, and air dry all parts completely before putting them back together.



Maintenance

Brushes

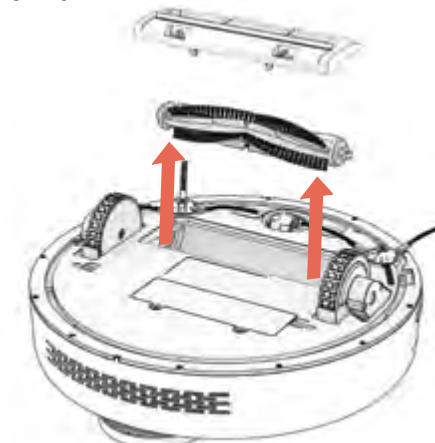
1. Use a philips head screwdriver to remove the side brushes.



2. Remove debris from the brushes and brush sockets.



3. Pinch the tabs on the main brush gate and lift.



4. Clean the main brush and all its components, including the brush gate and brush compartment.



Maintenance

Sensors

Important Note: Use a soft cotton cloth to wipe the sensors.

1. Wipe the edge and wall sensors.



2. Wipe the charging plates on Bob and the charging nodes on his station.



3. Wipe the top and the area around the LiDAR sensor.



4. Bob's LiDAR is a sensitive sensor. Do not apply force, insert objects, or adjust the LiDAR. Do not sit or place items on top of Bob. Use the bumper sticker to protect LiDAR's bumper against furniture and cabinets of the same height.



Maintenance

Front Wheel

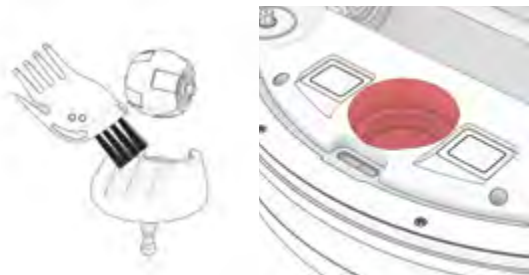
1. Using a flat head screwdriver for leverage, grip the wheel firmly and pull.



2. Once the wheel is removed, use the screwdriver to pry out the wheel assembly.




3. Clean the wheel and all its components, including the assembly and wheel socket.



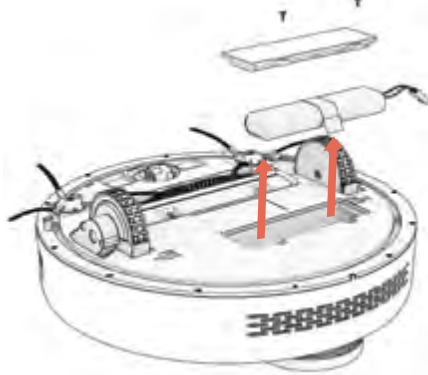
4. Replace both parts when done. Push down to lock them into place.



Battery

Important Note: Power OFF Bob before replacing the battery. Press and hold the  button.

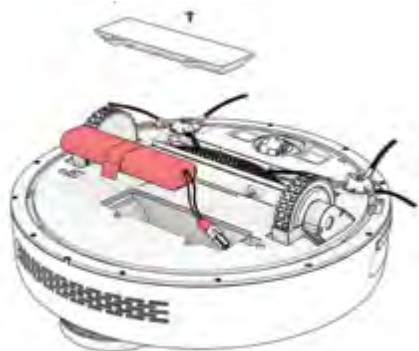
1. Use a Phillips head screwdriver to open the battery compartment.



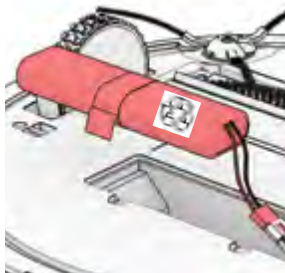
2. Unplug the old battery and plug in your new one.




3. Slide the new battery into Bob.



4. Do not dispose of old batteries. Recycled safely through your local recycler.



Bob won't turn on no matter what I do.

First, make sure Bob's power switch is turned ON. The power switch is located inside Bob's dustbin container. Press and hold the  button. If Bob is not responding to his buttons, then his battery has likely drained too low for him to operate. Place Bob on his charging station and allow him to fully charge.

I want to access Bob's latest features & keep him up-to-date

Check the App Store/Google Play Store and update the bObsweep app to access the latest features released on the bObsweep app.

Check the Bot Settings page on the bObsweep app and update Bob's software to access the latest version of Bob's operating system.

Bob's not picking up as much as he used to.

Bob will have trouble cleaning if his dustbin is full, or his main brush is clogged or tangled with hair. Remove Bob's main brush and clean it thoroughly from end to end. Empty Bob's dustbin, and remove debris from Bob's dustbin container and brush compartments to ensure smooth flow of air.

How do I know that Bob is fully charged and ready to clean?

When Bob is charging, the light ring indicator pulses green (yellow if Bob's battery is drained too low). When Bob is fully charged and ready to clean, the light ring indicator shines green.

Bob's having trouble finding his station.

You may need to relocate the station to a more accessible area. Make sure the station is placed in a centralized area against the wall on a hard, flat surface away from stairs or edges, with plenty of space around it.

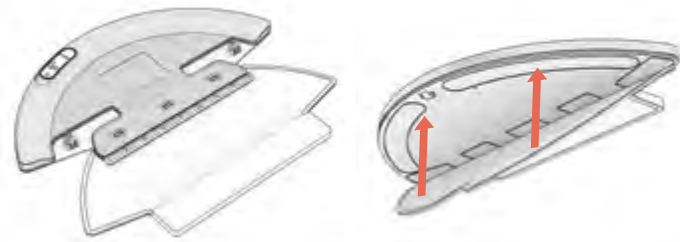
Bob stopped cleaning and the light ring is flashing red.

When Bob is in trouble and needs your help, he will stop during a clean cycle and his light ring indicator blinks red. Open the bObsweep app and find the trouble details at the top of the Control page.

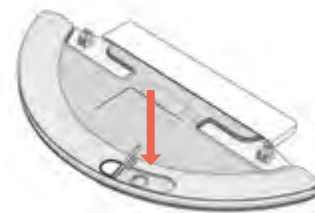
Wet Mop Attachment

Important Note: Use distilled water when operating in hard water areas.

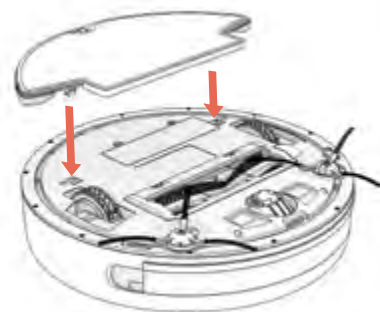
1. Place the mopping cloth on the mop attachment.



2. Open the tab and fill the reservoir with water.



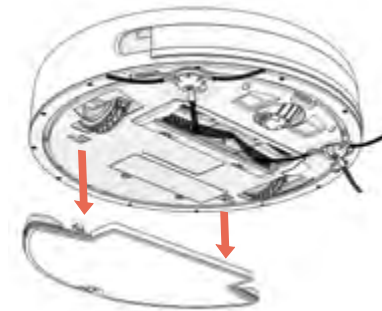
3. Align the prongs of the mop attachment between Bob's wheels and press down.



Wet Mop Attachment Maintenance

Important Note: The reservoir should be drained after use to avoid possible water damage.

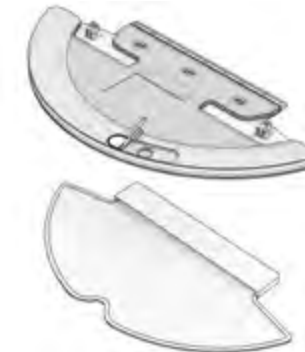
1. Remove the mop attachment.



2. Pull open the tab and empty the reservoir.



3. Wash the mopping cloth. Air-dry all parts when done.



End User License Agreement

IMPORTANT - READ BEFORE USING. Do not use the robot (“Bobsweep”) accompanying this license agreement (“Agreement”) until you have carefully read and agreed to the following terms and conditions.

By using the Bobsweep, you agree to the terms of this End User License Agreement (“EULA”) and any amendment or addenda accompanying this Agreement. If you do not agree to the terms of this EULA, you may not use the Bobsweep. The Bobsweep contains an electronic and software interface that allows you to control or modify its behavior, and remotely monitor its sensors.

THIS IS A LEGAL AGREEMENT. BY ACCESSING AND USING THE PRODUCT AND PRODUCT SOFTWARE, YOU ARE ACCEPTING AND AGREEING TO THIS EULA ON BEHALF OF YOURSELF OR THE ENTITY YOU REPRESENT IN CONNECTION WITH THE ACCESS. YOU REPRESENT AND WARRANT THAT YOU HAVE THE RIGHT, AUTHORITY, AND CAPACITY TO ACCEPT AND AGREE TO THIS EULA ON BEHALF OF YOURSELF OR THE ENTITY YOU REPRESENT. YOU REPRESENT THAT YOU ARE OF SUFFICIENT LEGAL AGE IN YOUR JURISDICTION OR RESIDENCE TO USE OR ACCESS THE PRODUCT SOFTWARE AND TO ENTER INTO THIS EULA. IF YOU DO NOT AGREE WITH ANY OF THE PROVISIONS OF THESE TERMS, YOU SHOULD CEASE USING THE PRODUCT AND PRODUCT SOFTWARE.

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TERMINATION: This Agreement becomes effective on the date you accept this Agreement and will continue until terminated as provided for in this Agreement. You may terminate this Agreement voluntarily at any time. Bobsweep may terminate this Agreement at any time if you are in breach of any of its terms and conditions, and may refuse to license the Bobsweep Software or the Bobsweep to you after termination. Upon termination by either party, you will immediately return to Bobsweep or destroy the Bobsweep Software and the Bobsweep and all your copies thereof. Articles 5 and 7 through 17 of this Agreement shall survive such termination. U.S. GOVERNMENT RESTRICTED RIGHTS: The Bobsweep Software and the Bobsweep are provided with “RESTRICTED RIGHTS.” Use, duplication or disclosure by the Government is subject to restrictions set forth in FAR52.227-14 and DFAR252.227-7013 et seq. or its successor. Use of the Bobsweep Software or the Bobsweep by the Government constitutes acknowledgment of Bobsweep’s rights in them.

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INTERPRETATION PROVISION: The provisions of this Agreement are severable. If any provision of this Agreement is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable. Any law or regulation which provides that the language of a contract shall be construed against the drafter shall not apply to this Agreement.

INTEGRATION: This Agreement represents the complete agreement concerning the subject matter hereof, and any and all understandings, conversations and communications, proposals, and counterproposals, oral and written (including any draft of this Agreement) are merged into and superseded by this Agreement and shall be of no force or effect, except as expressly provided herein. No such understandings, conversations, communications, proposals, counterproposals or drafts shall be

referred to in any proceeding concerning this Agreement. Further, no understanding contained in this Agreement shall be modified, altered or amended, except by a writing signed by the party against whom enforcement is sought.

ARBITRATION: All disputes relating to this Agreement (excepting any dispute relating to intellectual property rights) shall be subject to final and binding arbitration, with the losing party paying all costs of arbitration. Any arbitration relating to this Agreement shall be held in California, under the auspices of an arbiter selected by Bobsweep. Any litigation relating to this Agreement shall be subject to exclusive venue and jurisdiction in the federal and state courts of California, with the losing party responsible for costs, including without limitation, court costs and reasonable attorneys fees and expenses.

APPLICABLE LAWS: Any claim arising under or relating to this Agreement shall be governed by the internal substantive laws of the Commonwealth of California, without regard to its principles of conflict of laws. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.